

Proposed Service Charges 2024/25

Property Service Charges

| Service | Current Service Charge | Proposed Service Charge | Proposed Increase Percentage | Notes |
|------------------------------|------------------------|-------------------------|------------------------------|-------|
| Communal Maintenance | £3.83 | £4.09 | 6.7% | |
| Garages attached to property | £7.16 – 9.78 | £7.64 - 10.44 | 6.7% | |
| Hardstand | £2.63 | £2.81 | 6.7% | |
| Carport | £4.96 | £5.29 | 6.7% | |

Flat Service Charges

| Service | Current Service Charge | Proposed Service Charge | Proposed Increase Percentage | Notes |
|--|------------------------|-------------------------|------------------------------|---|
| Cleaning Service (Rota) | £5.19 | £5.54 | 6.7% | |
| Cleaning Service High Rise | £5.83 | £6.22 | 6.7% | |
| Cleaning Service own entrance | £1.31 | £1.40 | 6.7% | |
| Cleaning Service – Reduced Service | £2.89 | £3.08 | 6.7% | |
| Concierge Service | £1.19 | £1.27 | 6.7% | |
| Flat Communal Services – Maintenance, Door entry system, landlord lighting | £3.11 | £3.33 | 6.7% | |
| John Kane Court – Cleaning, maintenance, and ground maintenance | £15.15 | £16.16 | 6.7% | |
| John Kane Court own utilities – heating & water | £9.21 | £12.02 | 30.51% | Based on cost for previous billing period |

Community Living (Sheltered) Schemes

| Service | Current Service Charge | Proposed Service Charge | Proposed Increase Percentage | Notes |
|--|------------------------|-------------------------|------------------------------|--|
| Scheme management, maintenance, cleaning, fire & safety checks, and telecare | £31.52 | £33.44 | 6.1% | This charge includes scheme telecare costs, the charge for telecare is subject to final agreement as part of the budget process. |
| Communal Heating and Lighting * | £8.71 | £10.74 | 23.3% | Based on costs Sep 2022 – August 2023 |
| Own Heating* | £10.95 | £12.67 | 15.7% | Based on costs Sep 2022 – August 2023 |
| Own Water* | £4.32 | £4.68 | 8.33% | Based on cost for previous billing period |

*Average Cost

Specialist Accommodation (including hostels and supported housing)

| Service | Current Service Charge | Proposed Service Charge | Proposed Increase Percentage | Notes |
|---|------------------------|-------------------------|------------------------------|---|
| Housing related support services | £56.75 - £273.20 | TBC | TBC | The charge for housing related support services is set by each service provider based on their costs. Figures for these charges will be available in January. |
| Communal utilities* | £3.04 | £3.74 | 23.3% | Working towards full cost recovery as history for billing information becomes available |
| Own Electricity* | £7.56 | £9.32 | 23.3% | Working towards full cost recovery as history for billing information becomes available |
| Scheme service charges – for example, security, | £193.03 | £209.29 | 8.42% | Full cost recovery |

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|---|---------------|-------|-------|---|
| management, and central support costs. Routine and specialist cleaning* | | | | |
| Own use water* | £4.52 | £7.32 | 61.9% | Improved billing accuracy at some sites has resulted in higher service charges being proposed as moving towards full cost recovery. |
| Own use Laundry* | £2.41 | £2.58 | 6.7% | |
| Optional food provision | £22.10/£11.05 | TBC | TBC | Current rates are for 2 meals £22.10 per week, per adult. £11.05 per week per child. New accommodation schemes will have varying levels of food provision dependent on the agreement with the provider. The charges for food are set by the DWP. New figures are expected to be issued in January 2024 |
| Private Leasing Scheme | | | | As per Local Housing Allowance |
| Television Licence | £0.44 | £0.44 | | |

*Average Cost

Miscellaneous

| Service | Current Service Charge | Proposed Service Charge | Proposed Increase Percentage | Notes |
|--------------------------------|------------------------|-------------------------|------------------------------|-------|
| Optional Garage | £7.24 | £7.73 | 6.7% | |
| Optional garage, water on site | £7.54 | £8.05 | 6.7% | |

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|--|--------|--------|-------|--|
| Optional garage at community living scheme (electricity) | £10.21 | £10.89 | 6.7% | |
| Contracted out Services. For example, grounds maintenance at new build sites, Tai Penylan waste treatment plant. | | | | As per contracted charge |
| Telecare Full service | £5.92 | 15.15% | £6.82 | Charge is subject to final agreement as part of the budget process |
| Telecare, contact only service | £2.86 | 33.4% | £3.82 | Charge is subject to final agreement as part of the budget process |